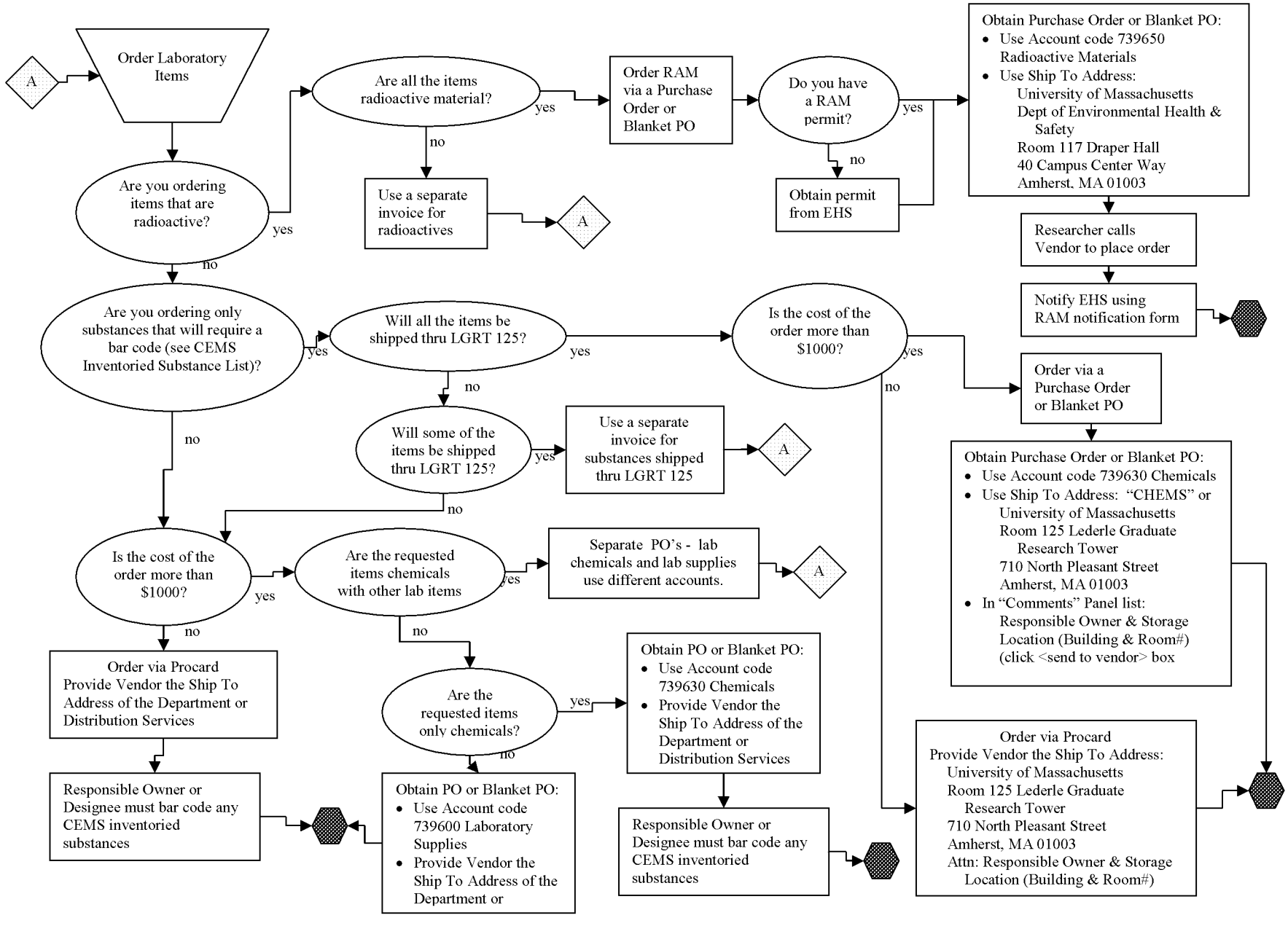FLOW SHEET: ORDERING LABORATORY ITEMS